

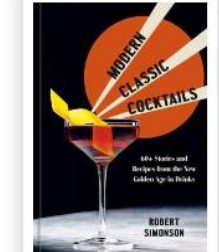
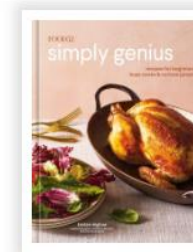
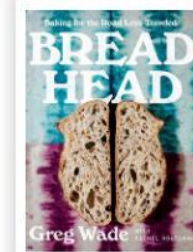
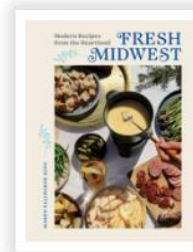
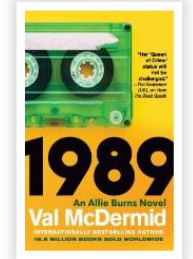
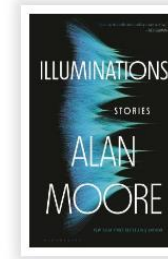
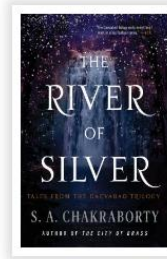
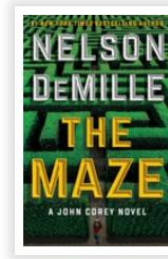
Serving Our Public: Chapters 7, 9, 10, & 11

Rachel Fuller, Director of Adult & Youth Services and
Acquisitions | Interim Director, Champaign County
Historical Archives

Lauren Chambers, Programming & Outreach Manager

Chapter 7: Collection Management

- Collection Management Policies: [Library](#) and [Archives](#)
- Physical and Digital materials
 - Books, A/V, and other physical formats
 - E-resources
 - Databases
 - Special collections
 - Local history resources
- Resource sharing
 - Public Access Catalog
 - Inter-Library Loans



Chapter 9: Reference and Reader's Advisory Services

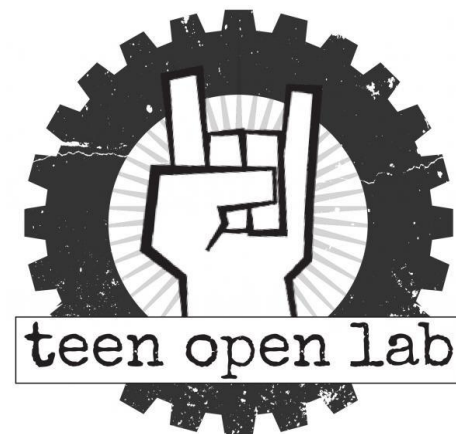
- [Information Services Policy](#)
- Information Services provided:
 - In person
 - Via phone
 - Email
- Tools for staff and patrons
 - [Databases \(Research & Learn\)](#)

Checklists
available on
pages 26 & 28!



Chapter 11: Youth & Young Adult Services

- Ages served 0-18
- To meet recreational and educational needs services include:
 - Print and digital collections
 - Information Services
 - Library space and furniture
 - Trained library staff
 - Programs and outreach



Checklists
available on
pages 33 & 34!

Chapter 10: Programming

- Meeting Room Policy
- Types of programs:
 - Educational
 - Recreational
 - Informational
 - Cultural
- Ages served:
 - Children and parents
 - Young adults
 - Adults and seniors

Checklists
available on
page 30!

